

### **LISTING OF THE CLAIMS**

This listing of claims replaces the claims originally in this application.

**Claim 1 (Original):** A method for facilitating communication with a user, the method comprising the steps of:

receiving contact information for said user, from a presence service;  
checking to determine if a particular communication service is supported by said user;  
checking to determine if the contact address of the user is accessible;  
launching at least one of an appropriate helper application and objects; and  
initiating communication with the user through the particular communication service.

**Claim 2 (Original):** A method as claimed in claim 1, wherein said step of checking to determine if a particular communication service is supported comprises checking a service look-up table.

**Claim 3 (Original):** A method as claimed in claim 2, wherein said step of checking said, service look-up table includes determining if domain information in the service url of the user is accessible.

**Claim 4 (Currently Amended):** A method as claimed in ~~any one of claims~~ claim 1, wherein said step of checking to determine if the contact address of the user is accessible is based on the address-family of the user.

**Claim 5 (Currently Amended):** A method as claimed in ~~any one of claims~~ claim 1 further comprising the step of receiving availability information of the user from a presence service, prior to the step of receiving contact information.

**Claim 6 (Currently Amended):** A method as claimed in ~~any one of claims~~ claim 1 further comprising the step of projecting availability information to the presence service, prior to the step of receiving availability information of the user.

**Claim 7 (Original):** A method for facilitating communication with a presentity, comprising the steps of: projecting a subscription request to a presence service for determining the availability of the presentity;

receiving a notification message from the presence service including role and key tags for identifying a role that the presentity is in and for identifying the availability of the presentity for the subscription request;

checking to determine if a particular communication service is supported by the presentity;

checking network accessibility of the presentity;

launching at least one of an appropriate helper application and objects; and

initiating communication with the presentity through the particular communication service.

**Claim 8 (Original):** A method as claimed in claim 7, wherein said step of checking to determine if a particular communication service is supported comprises checking a service look-up table.

**Claim 9 (Original):** A method as claimed in claim 8, wherein said step of checking said service look-up table includes determining if domain information of the presentity is accessible.

**Claim 10 (Currently Amended):** A method as claimed in ~~any one of claims~~ claim 7, wherein the step of checking to determine if the contact address of the presentity is accessible is based on the address-family of the user.

**Claim 11 (Currently Amended):** A method as claimed in ~~any one of claims~~ claim 7 further comprising the step of projecting availability information to the presence service, prior to the step of projecting a subscription request.

**Claim 12 (Original):** A system for facilitating communication with a presentity, comprising:  
a presentity presence client;

a watcher presence client for projecting a subscription request;  
a presence server connected to the presentity presence client and the watcher;  
presence client, said presence server for receiving the subscription request and  
for replying to said watcher presence client to identify the availability of the presentity for  
the subscription request; and

a communication service separate from said presence server and connected to  
said watcher presence client and said presentity presence client,

wherein said watcher presence client is operable to launch at least one of an  
appropriate helper application and objects and to initiate communication with the  
presentity through the particular communication service.

**Claim 13 (Original):** A system for initiating communication as claimed in  
claim 12 wherein said presentity comprises a presentity resource.

**Claim 14 (Currently Amended):** A system for initiating communication as  
claimed in claim 12 ~~or claim 13~~, wherein said presence server comprises a directory  
service for storing a data record in association with a plurality of users. .

**Claim 15 (Original):** A system for initiating communication as claimed in  
claim 14, wherein said presence server further comprises a user agent for maintaining  
information about the availability of the presentity and the means by which the  
presentity is available.

information about the availability of the presentity and the means by which the presentity is available.

**Claim 16 (Original Claim Not Listed For This Number)**

**Claim 17 (Original Claim Not Listed For This Number)**

**Claim 18 (Original Claim Not Listed For This Number)**

**Claim 19 (Canceled)**

**Claim 20 (Canceled)**

**Claim 21 (Canceled)**

**Claim 22 (New):** A method as claimed in claim 2, wherein said step of checking to determine if the contact address of the user is accessible is based on the address-family of the user.

**Claim 23 (New):** A method as claimed in claim 3, wherein said step of checking to determine if the contact address of the user is accessible is based on the address-family of the user.

**Claim 24 (New):** A method as claimed in claim 2 further comprising the step of receiving availability information of the user from a presence service, prior to the step of receiving contact information.

**Claim 25 (New):** A method as claimed in claim 3 further comprising the step of receiving availability information of the user from a presence service, prior to the step of receiving contact information.

**Claim 26 (New):** A method as claimed in claim 4 further comprising the step of receiving availability information of the user from a presence service, prior to the step of receiving contact information.

**Claim 27 (New):** A method as claimed in claim 2 further comprising the step of projecting availability information to the presence service, prior to the step of receiving availability information of the user.

**Claim 28 (New):** A method as claimed in claim 3 further comprising the step of projecting availability information to the presence service, prior to the step of receiving availability information of the user.

**Claim 29 (New):** A method as claimed in claim 4 further comprising the step of projecting availability information to the presence service, prior to the step of receiving availability information of the user.

**Claim 30 (New):** A method as claimed in claim 5 further comprising the step of projecting availability information to the presence service, prior to the step of receiving availability information of the user.

**Claim 31 (New):** A method as claimed in claim 8, wherein the step of checking to determine if the contact address of the presentity is accessible is based on the address-family of the user.

**Claim 32 (New):** A method as claimed in claim 9, wherein the step of checking to determine if the contact address of the presentity is accessible is based on the address-family of the user.

**Claim 33 (New):** A method as claimed in claim 8 further comprising the step of projecting availability information to the presence service, prior to the step of projecting a subscription request.

**Claim 34 (New):** A method as claimed in claim 9 further comprising the step of projecting availability information to the presence service, prior to the step of projecting a subscription request.

**Claim 35 (New):** A method as claimed in claim 10 further comprising the step of projecting availability information to the presence service, prior to the step of projecting a subscription request.